APPENDIX 1		Lead Off.	Lead Off.  DATES OF LBB MONITORING VISITS									CQC INSPECTION SUMMARY OF FINDINGS						
Agency	Address	Contact		Q1	Q2	۵ 3	Q4	QA visits	No of hrs (Mar 2017)	12	Date of last CQC inspection	Previous CQC report		Standards of treating people with respect and involving them in their care	Standards of providing care, treatment & support which meets people's needs	Standards of caring for people safely & protecting them from harm	Standards of staffing	Standards of management
											From Oct 2014 onwards:		Overall Rating:	Is the Service Safe?	Is the Service Effective?	Is the Service Caring?	Is the Service Responsive?	Is the Service well- led?
ACSC Ltd (Advanced Care & Support in the Community)	18 Boone Street, Lewisham, SE13 5SB	Beverley Wilks	JC		09/08/2017		Due Jan	01/08/2017	1031	68	<u>Jun-17</u>	Apr15 4 x g, 1 x RI	Good	Good	Good	Good	Good	Good
Allied Heathcare (Bromley)	10 Twisleton Court, Priory Hill, Dartford, DA1 2EN	Carmel Fosher	DC				due 1/3/18		177	15	( )ct-16	Mar14 5 ticks	Good	Good	Good	Good	Good	Good
Always Caring	14 Letchworth Drive, Bromley BR2 9BE	Cimy George (Owner) Maria Chin (Reg Mgr)	JC	13/06/2017	focused 29/8/17			01/06/2017	263	9	<u>Jul-16</u>	May 13 5 ticks	Good	Good	Good	Good	Good	Good
Bridges Healthcare No new POCs permitted Contract ended.	Wells House, 15 Elmfield Rd. Bromley, BR1 1LT	Sue Rusk	DC	focused visit 25/4/17			Due Dec if POCs still attached		138	10		Aug16 3 x RI, 2 x G	requires improvement	requires improvement	Good	Good	requires improvement	requires improvement
Carby Community Care	60 Beckenham Hill Road, Catford, SE6 3NX	Joan Carby-Roye, Sabrina Roye	DC		03/08/2017	11/10/17	Due Jan	01/07/2017	593	102	<u>Aug-17</u>	Jul15 5 x G	Good	Good	Good	Good	Good	Good
Care Outlook (West Wickham)	128 High Street, West Wickham, Kent, BR4 0LZ	Stella Evans	JC			Due Nov			166	33	<u>Dec-16</u>	Sept16 3 x RI, 2 x Good	Good	Good	Good	Good	Good	requires improvement
Caremark Bromley	International House, Cray Road, St Mary Cray, Orpington, BR5 3RS	Donna Hider, Sharon Dhillon	JC		03/07/2017 & focused 19/9/17	Due Nov	Due Feb	01/06/2017	2062	162	<u>Mar-17</u>	Jul 16 5 x RI	Good	requires improvement	Good	Good	Good	Good
Daret	Anerley Business Centre, Anerley Road, Penge, SE20 8BD	Mr Habeeb	JC		03/08/2017		Due Jan	01/07/2017	397	29	<u>Sep-16</u>	Apr16 Requires Improvem ent	requires improvement	Good	Good	Good	Good	requires improvement
Day to Day Care	350 Orpington High Street, BR6 0NQ	Mandy Hayler	JC	09/05/2017		Due Nov		28 Mar - 11 Apr	417	36	<u>Nov-13</u>			✓	✓	✓	✓	✓
Eleanor Care - Contract not extended Contract Ended	15 Burnt Ash Road, Lee, SE12 8SS	Gobi Luxman	DC	07/06/2017	3/7/17	Due Dec		01/06/2017	0	0		0						
Eternal Care	11 The Mound, William Barefoot Drive, Mottingham, SE9 3BA	Allyson Peake	JC		21/08/2017		Due Dec	01/08/2017	219	36	<u>Dec-16</u>	Jun16 2x inade, 2 x RI, 1 x G	requires improvement	requires improvement	Good	Good	Good	requires improvement
Fabs Homecare Ltd	Unit 13 Leegate Centre, Lee Green, London SE12 8SS	Elisabeth Fabiyi	JC		24/07/2017			01/07/2017	160	21		Feb 16 - o/a good	Good	Good	requires improvement	Good	Good	Good
Harmony Home Aid Services Ltd (current suspension)	Unit A2, Broomleigh Business Park, Worsley Bridge Road, Lower Sydenham, SE26 5BN	Damian Simon	JC	focused visit 24/4/17		t CQC visit 31/10/17			82	11		Feb 14 5 ticks	inadequate	inadequate	requires improvement	Good	Good	inadequate
HomeCare Bromley	Chatterton Works, Chantry Lane, Bromley, BR2 9QL	Cordelia and Rohan Perera 020 8290									<u>Jun-16</u>	Jul 14 5	Good	Good	Good	Good	Good	Good
Independent Homecare Ltd	405A Footscray Road, SE9	9595 Fiona Duffy	DC	11/4/17	21/09/2017	Due Dec	Due Mar	Apr-17	1752	172		ticks	Good	Good	Good	Good	Good	Good
Kentish Home Care	3UL  First Floor, 106b Wickham  Road, Rockopham, RR3 6OH	Jenny Blackaby /	DC			19/10/17	due Feb	01/02/2017	253	12	<u>Apr-16</u> <u>Sep-17</u>	Aug16 3 x	Good	Good	Good	Good	Good	Good
Lifecome Care (current suspension)	Road, Beckenham, BR3 6QH  Excel House, 133  Holmesdale Rd, Bromley,	Chelsie Hider Otega Akpeyi	JC		31/08/2017		Due Jan?	01/08/2017	687	35		RI, 2 x G Sept16 3 x RI, 2 x	requires	requires	Good	Good	Good	requires
MiHomeCare (formerly Enara)	BR2 9LE 118 - 122 High Street,	Jan Errington	JC			Due Dec17	Due Mar	0.00	403	21	<u>Mar-17</u> <u>Jun-15</u>	Good Sep 13 5	improvement Good	improvement Good	Good	Good	Good	improvement Good
Sevacare - contract not extended Contract ended	Welling, DA16 1TJ 202, Cannon Wharf Business Centre, Deptford, London	Kitua Obute	JC		QA visit			0 Clients	0	0	Nov. 40	Nov16 2 x	Good	Good	Good	Good	Good	Good
The Link Care Nursing Agency	SE8 5RT  Media House, 99 High Street,	Zeenat Nuruddin	JC		31/7/17			visited 31/3/17	4	0	Jan-16	RI, 3 x G Dec 13 5	Good	Good	Good	Good	Good	Good
Verilife	Orpington, BR6 0LG  363 Southborough Lane, Bromley, BR2 8BQ	Petra Prince	DC	26/04/2017	06/0/47	Due Oct	Duo Mari	01/04/2017	259	30	<u>Jun-17</u>	Jan17 5 x	requires improvement	requires improvement	Good	Good	requires improvement	requires improvement
Westminster Homecare	127 Stanstead Road, Forest Hill, SE23 1HH	Janice Eyre	DC DC		26/9/17	Due Dec  Due Nov	Due Mar  Due Feb		328	90	Dec-16	good Jul14 Good	requires improvement	requires improvement	requires improvement	Good	requires improvement	requires improvement
Abacus Homecare Ltd (non-Framework provider)	Office A, Willow Walk Business Centre, 8-11 Willow Walk, Starts Hill Rd, BR 6	Sam Dahir	JC		28/09/2017	_ 30 1101	220.00	Aug/Sept17	218	19	<u>Jun-16</u>	Jan 16 o/a		Good	Good	Good	Good	Good

Amy Adams Homecare UK Limited (non-Framework provider)	Day Lewis House, Unit12, 324 -340 Bensham Lane, Thornton Heath, CR7 7EQ	Mateneh Kabba									not yet inspe	<u>ected</u>							
			JC		QA Sept17	Due Nov		4 Apr & sept17	301	18		nev	W						
Anjel 2000 Ltd (cease trading 5/8/16)	66 Springbank Road, Hithergreen, SE13 6SN	Emily Orogun	JC					0 clients	0	0	Sep-16		pt 14 4	inadequate	inadequate	requires improvement	Good	Good	inadequate
Care Direct (non-Framework provider)	Anerley Business Centre, Anerley Road, Penge, SE20	Nkoyo Edeke									Mar-16	- Jour	n 13 5	Good	Good	Good	Good	Good	Good
. ,	8BD		JC		QA Sept17		Due Feb	01/09/2017	718	16		tick	(S						
Careworld Agency Limited (non-Framework provider)	Challenge House, Business Centre, 616 Mitcham Rd, Unit 133, Croydon, CR0 3AA	Barbara Lamptey									not yet inspe								
			JC		13/07/2017			04/04/2017	145	38		nev	N						
Compassion Homecare (non-Framework provider)	Downe House, 303 High St, Orpington, BR6 0NN	Tony & Eniko Benfield	DC			30/10/17	′ due Feb		161	13	<u>Oct-16</u>	Jul tick	14 5 (S	requires improvement	requires improvement	Good	Good	Good	requires improvement
Dignity Direct Homecare Ltd (non-Framework provider)	Stephen Lawrence Centre, 39 Brookmill Rd, SE8 4HU	Saad Osman	DC		23/08/2017	Due Nov?		01/08/2017	168	24	not yet inspe	ected							
	Cuite OL 7 4 OL -III																		
Eminent Domicillary Care Agency (non-Framework provider)	Suite SLZ-4 Challenge House, 616 Mitcham Road,	Stella Ozumba									not yet inspe	ected							
(non-Framework provider)	CR0 3AA		10		00/07/0047	QA Oct17			N.										
			JC	-	06/07/2017	Visit Nov			New	/ 6									
Helping Hands Bromley	3 Walden Parade, Walden	Karen Lewis									lun 17			Cood	Good	Good	Good	Good	Good
(non-Framework provider)	Road, BR7 5DW	Raien Lewis						1 s/u.QA			<u>Jun-17</u>			Good	Good	Good	Good	Good	Good
			DC	-	16/08/2016			25/7/17		2									
Heritage Healthcare Bromley (P	Anerley Town Hall, Anerley													requires	requires				requires
&E Care Ltd) (non-Framework provider)	Road, SE20 8BD	Partricia Eyoma		QA checks	CQC						<u>Aug-17</u>	-		improvement	improvement	Good	Good	Good	improvement
(non-rramework provider)			JC	done Mar/Apr17	inspected Jul17	Due Nov		30 Mar - 6 Apr17	446	11									
Hama Haalthaana	of History Book and a proposition	A N.A						'					r16 4 x 1 x	requires	requires			requires	requires
Home Healthcare (current suspension)	95 High St, Beckenham, BR3 5ND	AnneMarie Conneally		Conf. CQC		Focused due						J,	standin	improvement	improvement	Good	Good		improvement
			JC	visting May17	'	Nov	Due Mar	01/09/2017	313	20	<u>Aug-17</u>	<u>'</u> g		- Improvement	improvement.			improvement	improvoment
Invicta 24 Plus	102-116 Windmill Rd														requires				
(non-Framework provider)	Croydon, CR0 2XQ	Maryann McHattie			Focused 6									Good	improvement	Good	Good	Good	Good
			JC		Jul17	Due Oct	Due Mar	(Mar17)	1604	4 46	<u>Jan-17</u>								
	Bencewell Business Centre,																		
Mackleys (non-Framework provider)	Oakley Road, Bromley, BR2	Avril Schorfield												Good	requires	Good	Good	Good	Good
(non-ramowork provider)	8HG		JC	26/06/2017				01/06/2017	173	10	<u>Dec-16</u>		r14 5		improvement				
Dette West Historia	late continued the continued to																		
Petts Wood Homecare (non-Framework provider)	International House, Cray Ave. BR5 3RS	Jan Rumbold										Ma	y 14 5	Good	Good	Good	Good	Good	Good
			DC	-			Due Feb		322	17	<u>Dec-15</u>	tick	(S					Good Good Good requires improvement Good Good	
River Garden Homecare	South Tower, 26 Elmfield Rd.	Omar Mahmood												Good	Good	Good	Good	Good	<u>Outstanding</u>
(non-Framework provider)	Bromley BR1 1LR	Cinai Maninoda	DC				Due Jan		441	37	Nov-16	firs	t	Good	Cood	Jood	Good	Jood	Outstanding
Sonia Heway Care Agency (indiv	Thames Innovation Centre, 2													requires	requires	0 1	<b>A</b> - !	2-1	requires
contract) (non-Framework provider)	Veridian Way, Erith, DA15 4AL	Kenneth Fawole	JC				QA check if required	1 SU	11	1	<u>May-17</u>	<u>r</u> firs	t	improvement	improvement	Good	Good	Good	improvement
Sweet Tree Home Care Services	Coleridge House 2-3 Coleridge Gardens, NW6 3QH	Sian King	JC					S/U moved , now 0 clients	0	2	Oct-15			Good	Good	Good	Good	Good	Good
Number of visits per quarter				11	22	17	21	33											
Reablement Service (LBB)	Civic Centre, Stockwell	Joy Bennett				Focused due					<u>Dec-16</u>			requires	requires	Good	Good	Good	requires improvement

All areas of this standard are being met. ✓